Covid-19 Update: Whānau Ora Response





Whānau Direct - Whānau Direct provides an investment in essential resources of up to \$1,000. Over the past week, an average of 196 applications were processed per day with the most common items being kai (50%), firewood (7%), electricity (6%), laptops/computer essentials (5%), rent arrears (4%), heating appliances (3%) and beds/mattresses/blankets (3%).

Whānau Ora Packs - Over 90,000 hygiene and sanitation packs have been distributed. Many of our partners continue to enhance packs with additional resources, such as non-perishable kai, winter clothes and blankets. We are also working with OT to include resources to support parents and tamariki during the lockdown period.

Kaiārahi - Kaiārahi continue to support whānau to ensure they have the essential resources they need. We are in the process of distributing PPE and thermometers to our Whānau Ora network to ensure Kaiārahi maintain safety protocols whilst continuing to be the key support resource for whānau during COVID-19

Rohe Response Snapshot: TE TAI TOKERAU - Ngāti Hine Health have lead a centralised approach to respond to COVID-19 across Te Tai Tokerau having regular virtual hui for their partnership to maintain a clear plan driven by what they're each seeing on the ground. Social media has provided the primary communication along with support from the iwi radio network. These channels are used to provide whānau and communities with regular updates to keep whānau informed about Covid-19 during the rāhui period. Ngāti Hine are now working on their strategy to maintain the mobilisation that occurred as a result of the crisis.

Te Rūnanga O Te Rarawa has concentrated on the northland water shortage as this has been identified by whānau as a priority, particularly in the more remote locations

Te Hau Āwhiowhio has been the main distribution point for Te Tai Tokerau based on their previous experience of distributing food parcels. They have been featured on a number of occasions on Te Ao - Māori News around their approach to flu vaccinations for whānau in their communities and have now set up a drive-thru station for CBAC.

Te Hauora O Te Hiku O Te Ika are sending out information to their whānau particularly around wellness and wellbeing, reminding whānau about the communication lines for those who may be experiencing anxiety, depression and suicidal thoughts during lockdown.

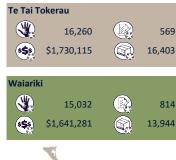
Online tutorials have been developed for whānau and kaimahi on how to use PPE gear. The collective reports that its inter-relationships are working well and all partners are supporting each other and their whānau across the rohe together. Te Tai Tokerau has redeployed kaimahi on a needs basis across the collective for a number of different activities.

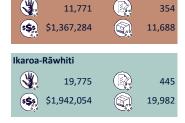
	Last 7 days	Investment	From 30 Mar	Investment
Whānau supported	26,981	\$2,342,289	91,159	\$9,661,892
Whānau Direct applications paid	783	\$344,432	2,674	\$1,129,607
Whānau Ora packs distributed	22,723	\$1,363,380	91,123	\$5,467,380

Our Whānau Ora network includes 16 lead partners and 80 local partners with over 350 FTE that continue to support whānau.

Tāmaki Makaurau

Regional breakdown of whānau support - Cumulative from 30 March 2020:







Hauraki-Waikato

