## Covid-19 Update: Whānau Ora Response





Whānau Direct - Whānau Direct provides an investment in essential resources of up to \$1,000. Over the past week, an average of 204 applications were processed per day with the most common items being kai (46%), firewood (7%), laptops/computer essentials (7%), electricity (5%), beds/mattresses/blankets (4%), rent arrears (3%) and heating appliances (2%).

Whānau Ora Packs - Almost 135,000 hygiene and sanitation packs have been distributed to whānau.

Kaiārahi - Kaiārahi continue to be the key resource on the ground to support whānau during our Whānau Ora response.

## Rohe Response Snapshot: WAIARIKI

All providers through the Waiariki region have collaborated with Iwi, Hapu and other organisations to increase the awareness and support required through the COVID-19 pandemic. This has helped to coordinate resources particularly for hard to reach and isolated communities.

Ngā Mataapuna Oranga - The Western Bay collective established a COVID-19 Hauora & Rūnanga response network across the region, coordinating service provision and distribution of essential resources to whānau. The PHO and GP's across the network coordinated referrals to the CBAC testing centre.

Te Arawa Whānau Ora Collective (TAWO) - Iwi, Hapu and TAWO have a well-established and coordinated COVID-19 response plan and working group in place. The common agenda for the group is 'Not one whānau will fall through the gap'. This roopu includes Te Arawa Fisheries, Te Roopu Hauora Te Arawa, Te Tatau Te Arawa, Ngāti Makino Iwi Authority, Rotorua Lakes Council, Rotoiti 15, Te Puni Kokiri and Te Arawa Lakes Trust.

TAWO have coordinated the Waiariki distribution centre for essential resources to vulnerable whānau.

Te Runanga o te Whānau - The Eastern Bay collective is challenged by rurality: many of their pockets of whānau are not well informed regarding the pandemic and this has created great concern. Typically this part of the region is mostly Māori, so communications, information sharing and localised solutions are what this community requires. Many lack trust in government agencies. This poses a real-time dilemma for the community as a whole but also as a workforce. Te Whānau a Apanui has restricted access in and out of the rohe, particularly because of the high rate of freedom campers, and often because they are international tourists. Checkpoints are 24/7, located at both ends. In Whakatane, Te Puna Ora o Mataatua, which services the majority of communities through a home-based care service in the Eastern Bay of Plenty, is doing regular check-ins with kaumātua and kuia. They have set up the CBAC testing site at Whakatāne War Memorial Hall as a collaborative effort with The Eastern Bay Primary Health Alliance, and with support from the Bay of Plenty DHB.

**Tuwharetoa Health Charitable Trust (THCT)** - The Trust is working closer now with the lwi. A working group mandated by the lwi has been set up to ensure efforts are not unnecessarily duplicated. The group will also work together to coordinate resources out to whānau. THCT is not currently a CBAC centre as yet but is checking whānau for symptoms and then supporting them to be tested.

	Last 7 days	Investment	From 30 Mar	Investment
Whānau supported	15,881	\$2,081,191	117,223	\$15,225,995
Whānau Direct applications paid	1,019	\$336,114	5,338	\$2,192,418
Whānau Ora packs distributed	18,510	\$1,110,600	134,594	\$8,075,642

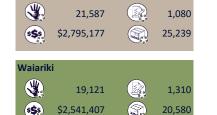
Our Whānau Ora network includes 16 lead partners and 80 local partners with over 350 FTE that continue to support whānau.

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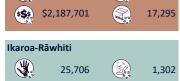
\$3,075,364

Tāmaki Makaurau

## Regional breakdown of whānau support - Cumulative from 30 March 2020:



Te Tai Tokerau



759

29,430

Hauraki-Waikato							
4	21,499		355				
<b>\$\$</b> \$	\$2,562,047		25,558				

Te Tai Hauāuru						
14,280 \$\$, \$2,064,300		532 16,492				



